



# PIT BOSS®



# LEXINGTON

PB500NX

220-240V

## IMPORTANT SAFEGUARDS

**IMPORTANT, READ CAREFULLY, RETAIN FOR FUTURE REFERENCE.  
MANUAL MUST BE READ BEFORE OPERATING!**

**MAJOR CAUSES OF APPLIANCE FIRES ARE A RESULT OF POOR MAINTENANCE AND A FAILURE TO MAINTAIN REQUIRED CLEARANCE TO COMBUSTIBLE MATERIALS. IT IS OF UTMOST IMPORTANCE THAT THIS PRODUCT BE USED ONLY IN ACCORDANCE WITH THE FOLLOWING INSTRUCTIONS.**

**WARNING:** Please read the entire manual before installation and use of this electric, pellet fuel burning appliance. Failure to follow these instructions could result in property damage, bodily injury, or even death. Contact local building or fire officials about restrictions and installation inspection requirements in your area. Save these instructions.

### SAFETY LISTING



This product has been assessed and meets requirements imposed or covered by regulations in Australia and New Zealand and is represented by RCM mark.

### DANGERS AND WARNINGS

**You must contact your local home association, building or fire officials, or authority having jurisdiction, to obtain the necessary permits, permissions, or information on any installation restrictions, such as any grill being installed on a combustible surface, inspection requirements, or even ability to use, in your area.**

1. A minimum clearance of 914mm (36 inches) from combustible constructions to the sides of the grill, and 914mm (36 inches) from the back of the grill to combustible constructions must be maintained. **Do not install appliance on combustible floors, or floors protected with combustible surfaces unless proper permits and permissions are obtained by authorities having jurisdiction.** Do not use this appliance indoors, in an enclosed or unventilated area, inside homes, vehicles, tents, garages. This hardwood pellet appliance must not be placed under overhead combustible ceiling or overhang. Keep your grill in an area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.

**WARNING:** Be aware of building combustible material, maintain the fire to avoid over-firing. Should a grease fire occur, turn the grill OFF and leave the lid closed until the fire is out. Unplug the power cord. Do not throw water on the unit. Do not try to smother the fire. Use of an all-class (class ABC) approved fire extinguisher is valuable to keep on site. If an uncontrolled fire does occur, call the Fire Department.

2. Keep electrical supply cords and the fuel away from heated surfaces. Do not use your grill in the rain or around any water source. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similar qualified persons in order to avoid a hazard.
3. After a period of storage, or non-use, check the burn pot for obstructions, the hopper for foreign objects, and any air blockage around the fan intake or chimney. Clean before use. Regular care and maintenance is required to prolong the lifespan of your unit. **If the grill is stored outside during the rainy season or seasons of high humidity, care should be taken to ensure that water does not get into the hopper.** When wet or exposed to high humidity, hardwood pellets will expand greatly, decompose, and may jam the feed system. Always disconnect the power, before performing any service or maintenance.

**IMPORTANT!** Always power off the appliance and allow the shut-down cycle to run. Unplug the appliance only once the shut-down cycle is complete, and/or before cleaning. Failure to follow this warning can cause damage, serious injury, fire, electric shock, or death.

**WARNING:** Do not transport your grill while in use or while the grill is hot. Ensure the fire is completely out and that the grill is completely cool to the touch before moving.

4. It is recommended to use heat-resistant barbecue mitts or gloves when operating the grill. Do not use accessories not specified for use with this appliance. Do not put a barbecue cover or anything flammable in the storage space area under the barbecue. Remove pots and pans while the operating appliance is unattended, to reduce the risk of fire.
5. To prevent fingers, clothing, or other objects from coming in contact with the auger feed system, the appliance is equipped with a metal safety screen, mounted to the interior of the hopper. This screen must not be removed unless directed by Customer Care or an authorized dealer.

**This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.**

6. Parts of the barbecue may be very hot, and serious injury may occur. Keep young children and pets away while in use.
7. Do not enlarge igniter holes or burn pot. Failure to follow this warning could lead to a fire hazard and bodily harm and will void your warranty.
8. Product may have sharp edges or points. Contact may result in injury. Handle with care.

## DISPOSAL OF ASHES

Ashes should be placed in a metal container with a tight-fitting lid. The closed container of ashes should be placed on a non-combustible floor or on the ground, well away from all combustible materials, pending final disposal. When ashes are disposed by burial in soil, or otherwise locally dispersed, they should be retained in a closed container until all cinders have thoroughly cooled.

## HARDWOOD PELLET FUEL

This pellet cooking appliance is designed and approved for pelletized, all natural hardwood fuel only. Any other type of fuel burned in this appliance will void the warranty and safety listing. Use only wood pellet fuel specified by the manufacturer. Do not use pellet fuel labeled as having additives. Hardwood pellets are highly susceptible to moisture and should always be stored in an airtight container. If you are storing your grill, without use, for an extended period, we recommend clearing all pellets from your grill's hopper and auger, to prevent jams. The pellet fuel mean heating value in 18,569-20,362 KJ/KG (8,000-8,770 BTU/LB), ash content < 1%.

**WARNING: Never use gasoline, gasoline-type lantern fuel, kerosene, charcoal lighter fluid, or similar liquids to start or 'freshen up' a fire in this appliance. Keep all such liquids well away from the appliance when in use.**

At the time of printing, there is no industry standard for barbecue hardwood pellets, although most pellet mills use the same standards to make hardwood pellets for domestic use. Further information, can be found at [www.pelletheat.org](http://www.pelletheat.org) or the Pellet Fuel Institute.

Contact your local dealer on the quality of pellets in your area, and for information on brand quality. As there is no control over the quality of pellets used, moisture affected pellets, we assume no responsibility to damage caused by poor quality of fuel.

## CREOSOTE

Creosote - formation, and need for removal. When burning, it produces black smoke with a residue that is also black in color. When wood pellets are burned slowly, they produce tar and other organic vapors that combine with expelled moisture to form creosote. The creosote vapors condense in a relatively cool oven flue and exhaust hood of a slow-burning fire. As a result, creosote residue accumulates on the flue lining and exhaust hood. When ignited, this creosote makes an extremely hot fire.

The grease duct should be inspected at least twice a year to determine when the grease and/or creosote buildup has occurred. When grease or creosote has accumulated, it should be removed to reduce the risk of fire.

## CARBON MONOXIDE

Follow these guidelines to prevent this colorless, odorless gas from poisoning you, your family or others:

- Know the symptoms of carbon monoxide poisoning: headache, dizziness, weakness, nausea, vomiting, sleepiness, and confusion. Carbon monoxide reduces the blood's ability to carry oxygen. Low blood oxygen levels can result in loss of consciousness and death.
- See a doctor if you or others develop cold or flu-like symptoms while cooking or in the vicinity of the appliance. Carbon monoxide poisoning, which can easily be mistaken for a cold or flu, is often detected too late.
- Alcohol consumption and drug use increase the effects of carbon monoxide poisoning.

Carbon monoxide is especially toxic to mother and child during pregnancy, infants, the elderly, smokers, and people with blood or circulatory system problems, such as anemia or heart disease.

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## PACKAGE CONTENTS

|     |                       |
|-----|-----------------------|
| 1 x | GRILL & PARTS         |
| 1 x | HARDWARE BLISTER PACK |
| 1 x | MEAT PROBE            |
| 1 x | ASSEMBLY GUIDE        |
| 1 x | OWNERS MANUAL         |

## SPECIFICATIONS

|                          |                                                 |
|--------------------------|-------------------------------------------------|
| <b>MODEL</b>             | PB500NX                                         |
| <b>POWER SUPPLY</b>      | AC 220-240V, 50Hz                               |
| <b>RATED POWER</b>       | 250W                                            |
| <b>FUEL TYPE</b>         | HARDWOOD PELLETS                                |
| <b>FUEL CAPACITY</b>     | 6.8 KG / 15 LBS                                 |
| <b>TEMPERATURE RANGE</b> | 82-260°C / 180-500°F                            |
| <b>DIMENSIONS</b>        | 958 X 632 X 1,078 MM /<br>37.7 X 24.8 X 42.4 IN |
| <b>WEIGHT</b>            | 41.0 KG / 90.4 LB                               |

### USA

8877 N Gainey Center Dr,  
Scottsdale, AZ 85258  
480-923-9630

### CANADA

15110 Yellowhead Trail NW,  
Edmonton, AB T5V 1A1  
877-942-2246

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& New Zealand:*

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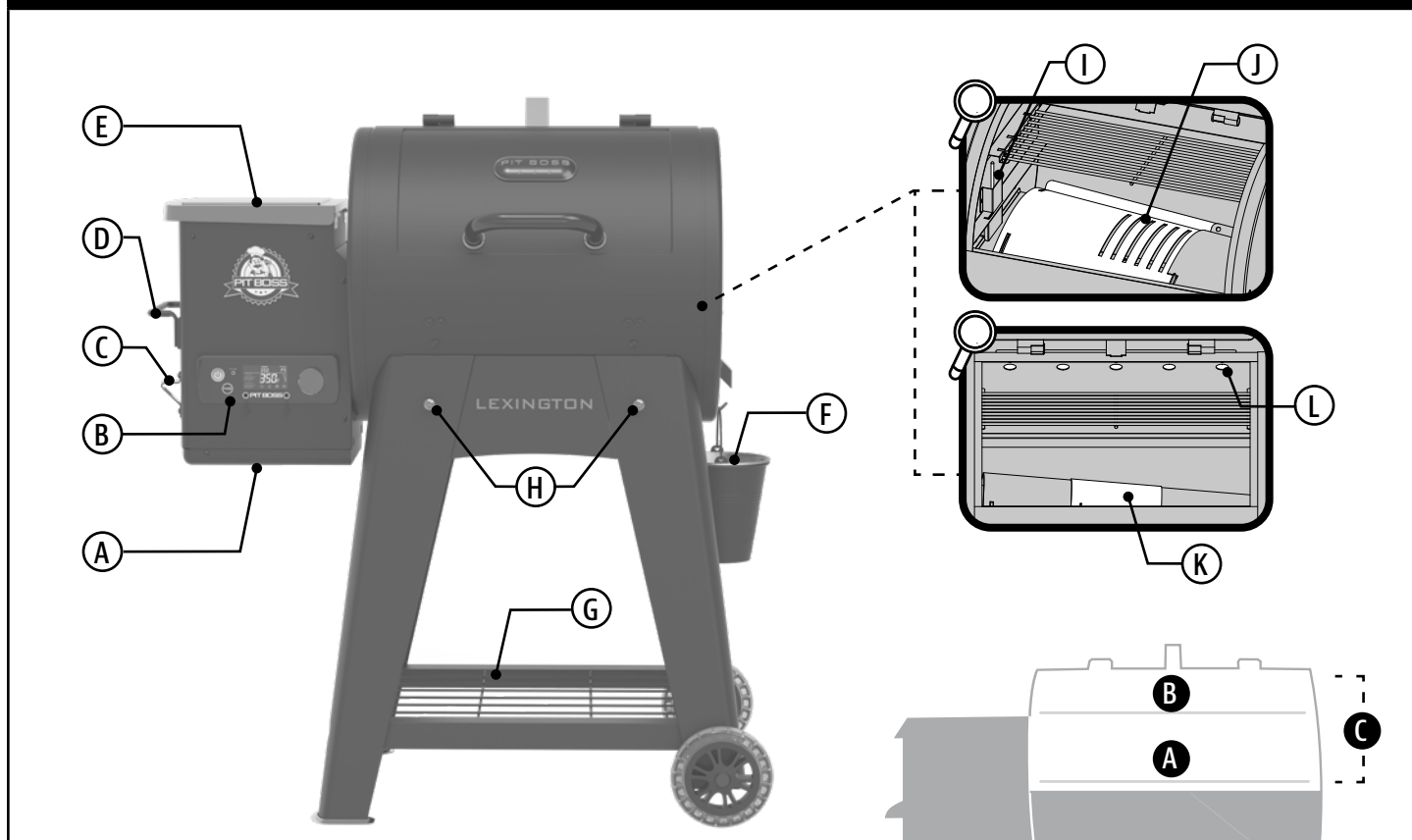
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## STAY IN THE KNOW!

Visit us online for  
assembly videos, free  
recipes, grilling tips,  
manual updates  
and more.

## GETTING TO KNOW YOUR GRILL



### A Access Panel

Remove the access panel to gain access to the electrical components for repair and maintenance.

### B Control Board

The control system that manages the feed rate of pellet fuel, the variable speed fan, and adjustable environment settings.

### C Bottle Opener

Hold the bottle, lift to remove the cap. Once you get the hang of it, it is very simple.

### D Hopper Handle

Use this handle on the hopper to tilt and move the grill from one area to another.

### E Hopper

A bigger hopper to last a full smoking session. The hopper safety screen breaks apart any clumps of fuel when added.

### F Easy Access Grease Bucket

Captures the cooking grease from the grill to keep a clean, cooking area. Easily remove from the undercarriage spout.

### G Open Bottom Cart

The sturdy, open-cart design is perfect for keeping barbecue tools and seasonings off the ground.

### H Tool Hooks

### I Grill Probe (Sensor)

This vertical piece of stainless steel measures the internal temperature of the unit. Set the temperature on the control board, then the grill probe will read the internal temperature of the unit and adjust to the desired temperature.

### J Flame Broiler™ Main Plate

Sear and flame broil to your liking with direct flame over the burn pot. Brand dark lines into meat like your favorite steakhouse.

### K Flame Broiler™ Slide Plate

Indirect heat, or convection cooking, is possible when the slide plate covers the slits of the main plate. Infuse more flavor into large cuts of meat or delicate foods with indirect heat.

### L Exhaust Holes

These holes allow for airflow throughout the barrel. Placed along the back of the barrel for even heat distribution. Keep clean.



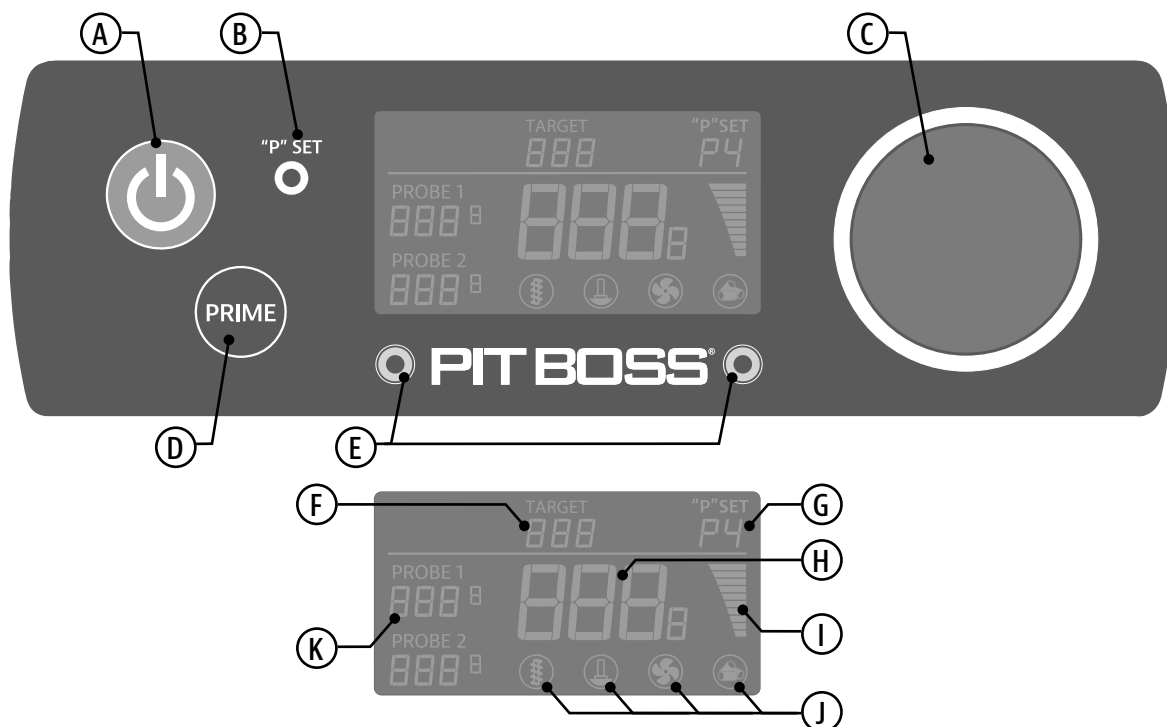
### COOKING AREA

**A** 2,502 CM<sup>2</sup> / 387.8 IN<sup>2</sup>

**B** 1,001 CM<sup>2</sup> / 155.2 IN<sup>2</sup>

**C** 3,503 CM<sup>2</sup> / 543.0 IN<sup>2</sup>

## CONTROL BOARD



### A Power Button

Press once to turn on. Press and hold for three seconds to turn off. Button will glow blue if unit is connected to a power source.

### B "P" Set Button

Use this button when the Controller Knob is set to the lowest temperature setting. The "P" Setting directly controls the cycle rate of the auger feeding pellets to the burn pot.

### C Controller Knob

Increase or decrease the temperature value. Push to activate a value change, rotate to select value, then push again to select/accept new value.

### D Prime Button

Press and hold to activate an extra feed of pellets to the burn pot.

### E Meat Probe Connection Ports

Plug-in the adapter end of a meat probe to a connection port. The readout will appear on the display screen for the corresponding meat probe selected.

### F TARGET Temperature

Displays the desired target temperature. This is the temperature that is selected by turning the Controller Knob.

### G "P" SET Cycle

Displays the "P" Set cycle rate chosen. The cycle rate is selected by lightly pushing the "P" Set button, cycling from P0 to P7.

### H ACTUAL Temperature

Displays the Actual temperature from inside the main barrel. Readout is taken by the grill probe (sensor).

### I Fire Intensity Meter

Displays the Actual temperature intensity of the fire in the burn pot, changing from blue to red. The color changes when the desired Target temperature is adjusted.

### J Operation Icons

A solid icon is visible when a part is in operation. When an icon is flashing, an error has occurred. See Troubleshooting for assistance.

### K Meat Probe Readouts

Displays the temperature reading of the meat probe (or probes) that are connected. The readout corresponds with the plug-in connection port selected.



### HAVE A QUESTION?

Check out some common FAQs online or Live Chat with Customer Care.



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## OPERATION

### SETTING UP

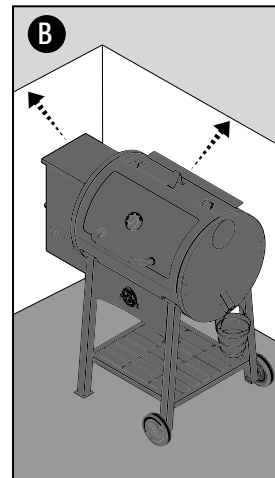
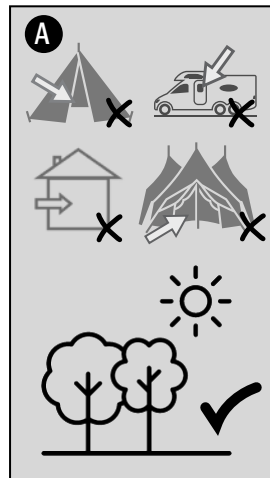
1. With all outdoor appliances, outside weather conditions play a big part in the performance of your grill and the cooking time needed to perfect your meals. This appliance must not be placed under an overhead combustible ceiling or overhang **(A)**. Keep your grill in an area clear from combustible materials, gasoline, and other flammable vapors and liquids.

**All Pit Boss® units should keep a minimum clearance of 914mm (36 inches) from combustible constructions and this clearance must be maintained while the grill is operational. (B)**

2. Parts are located throughout the shipping carton, including underneath the grill. Inspect the grill, parts, and hardware blister pack after removing from the protective shipping carton. Discard all packaging materials from inside and outside of the grill before assembly, then review and inspect all parts by assembly guide.

**If any part is missing or damaged, do not attempt to assemble. Contact your dealer or Pit Boss® Customer Care for parts.**

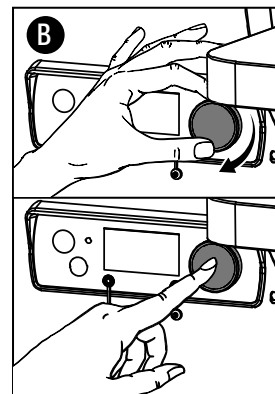
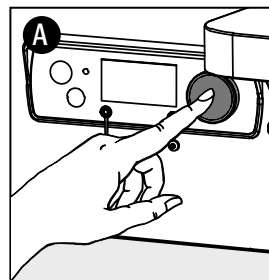
3. Assemble the unit according to assembly guide instructions.



### SETTING THE TEMPERATURE

The Grill Probe measures the internal temperature of the grill. When the Target temperature is adjusted, the Grill Probe will read the Actual temperature inside the grill barrel and adjust to the desired Target temperature. To adjust the desired Target temperature of the grill, follow the steps below:

1. Press the Controller Knob. The Target temperature will blink to show it is active. **(A)**
2. Turn the Controller Knob to change the Target temperature value to your desired temperature. Once the desired Target temperature is reached, lock it in by pressing the Controller Knob. **(B)**



### USING A MEAT PROBE

A meat probe measures the internal temperature of a cut of meat. Plug-in the meat probe adapter to the meat probe connection port and ensure it is inserted all the way into the plug. You will feel and hear it snap in place. Insert the stainless-steel meat probe into the thickest portion of the meat, and the internal temperature is shown on the display screen of the Control Board.

**NOTE:** Ensure the meat probe and meat probe wires avoid direct contact with flame or excess heat. This can result in damage to your meat probe. When not in use, disconnect and set aside to keep a meat probe protected and clean.

## AUGER PRIMING

First time using your grill or whenever your grill runs out of pellets in the hopper, you will need to prime the auger. If not primed, the grill will timeout before the pellets are ignited, and no fire will start. Follow these steps to prime the auger:

1. Open the hopper lid. Make sure there are no foreign objects in the hopper or blocking the auger feed system.
2. Remove all cooking components from the interior of the grill. Locate the burn pot in the bottom of the pellet grill.
3. Plug the power cord into a power source.
4. Press the Power Button to turn the unit on. This will initiate the start-up cycle.
  - Check to make sure you hear the auger turning. Place your hand above the burn pot and feel for air movement. DO NOT place your hands or fingers inside the burn pot, this can cause injury.
  - After approximately a minute, you should smell the igniter burning and begin to feel the air getting warmer above the burn pot. The igniter tip does not glow red but will get extremely hot and will burn. Do not touch the igniter.
5. Once verified that all electric components are working correctly, turn the grill off.
6. Fill the hopper with all natural hardwood barbecue pellets.
7. Press the Power Button to turn the unit on. This will initiate the start-up cycle.
8. Press and hold the Prime Button until you see pellets drop from the auger into the burn pot. Now you can release the Prime Button.
9. You now can turn your grill off. Please make sure you allow your grill to stay plugged in until it finishes the cool down cycle. Once the fan turns off, the grill has completed the shutdown cycle and it is safe to unplug your grill.
10. Re-install the cooking components into the main barrel.
11. Your grill is now primed and ready to use! If this is the first use of the grill, proceed with a grill burn-off.

## FIRST USE (BURN OFF)

Once your auger has been primed and before cooking on your grill for the first time, it is important to complete a grill burn-off to burn-off the grill and rid it of any foreign matter.

1. Follow Regular Use instructions (below) to turn the unit on.
2. Turn the Controller Knob to any temperature over 176°C / 350°F (with the lid down) for 30 to 40 minutes.
3. Follow Shut-down instructions to turn the unit off, or proceed with grilling at your desired temperature.

## REGULAR USE

Smoking and grilling styles of cooking can give you different results based on time and temperature. For best results, keep a record of what you cooked, at what temperature, how long you cooked for, and the results. Adjust to your taste for the next time. As you become familiar with your grill, it is wise to place an outdoor thermometer close to your cooking area. Practice makes perfect.

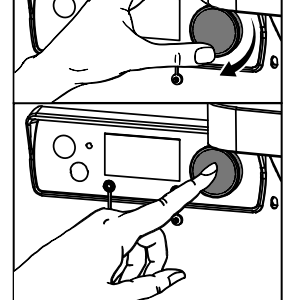
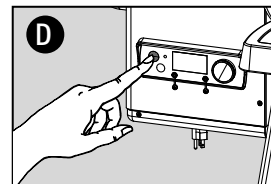
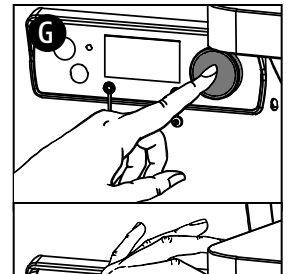
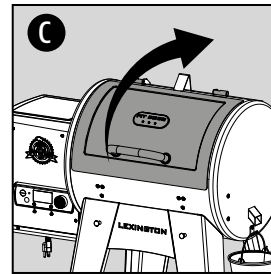
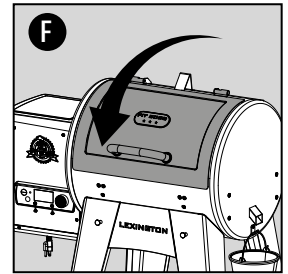
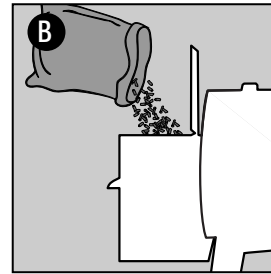
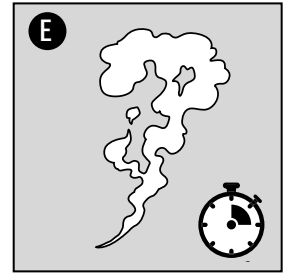
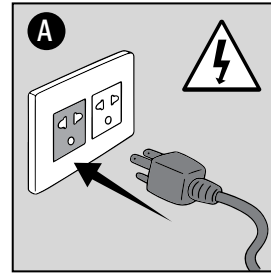
**Temperature readouts on the control board may not exactly match the thermometer. The cooking temperature is affected by the following factors: outside ambient temperature, the amount and direction of wind, the quality of pellet fuel being used, the lid being opened, and the quantity of food being cooked.**

Follow these steps for regular use of your grill:

1. Confirm the auger is primed. If not, prime the auger.
2. Plug the power cord into a grounded power source. **(A)**
3. Open the hopper lid to check your level of pellets. Refill with all natural barbecue hardwood pellets if needed. **(B)**
4. Open the grill lid. **(C)**
5. Press the Power Button to turn the unit on **(D)**. This will activate the start-up cycle:
  - The auger feed system will begin to turn, and the fan will supply air to the burn pot.

**The lid must remain open during the start-up cycle.**

  - The grill will begin to produce smoke while the start-up cycle is taking place **(E)**. To confirm the start-up cycle has begun properly, listen for a torchy roar, and notice some heat being produced.
6. Once the heavy, white smoke has dissipated, the start-up cycle is complete. Close the grill lid. **(F)**
7. Press the Controller Knob. Turn the Controller Knob to change the Target temperature value to your desired temperature. Once the desired Target temperature is reached, lock it in by pressing the Controller Knob again and start grilling! **(G)**



## COOKING & HOT SMOKING

Smoking and grilling styles of cooking can give you different results based on time and temperature. The art of hot smoking refers to longer cooking times, but results in more natural hardwood flavor (and a sought-after smoke ring) on your meats. Higher cooking temperatures result in a shorter cooking time, locking in less smoke flavor.

**For best results, allow time for meats to rest after cooking. This allows the natural juices to migrate back into the meat fiber, giving a much juicier, flavorful cut. Resting times can be as little as 3 minutes and up to 60 minutes, depending on the size of the protein.**

| MEAT TYPE           | COOKING TEMP  | ESTIMATED TIME | TARGET TEMP         |
|---------------------|---------------|----------------|---------------------|
| <b>POULTRY</b>      |               |                |                     |
| Turkey (whole)      | 110°C / 225°F | 30-35 MIN/LB   | 74°C / 165°F        |
| Chicken (whole)     | 190°C / 375°F | 3-4 HR         | 74°C / 165°F        |
| Drumsticks, Breasts | 190°C / 375°F | 1-2 HR         | 74°C / 165°F        |
| Small Game Birds    | 190°C / 375°F | 1-2 HR         | 74°C / 165°F        |
| Duck                | 135°C / 275°F | 2-3 HR         | 74°C / 165°F        |
| <b>PORK</b>         |               |                |                     |
| Ham (whole)         | 120°C / 250°F | 15-20 MIN/LB   | 71°C / 160°F        |
| Roast               | 190°C / 375°F | 3-4 HR         | 74°C / 165°F        |
| Spare Ribs          | 120°C / 250°F | 4 HR           | 88°C / 190°F        |
| Baby Back Ribs      | 95°C / 200°F  | 3-4 HR         | 88°C / 190°F        |
| Tenderloin          | 110°C / 225°F | 1.5 HR         | 82°C / 180°F        |
| Butt (Shoulder)     | 110°C / 225°F | 1.5 HR / LB    | 90-98°C / 195-210°F |
| <b>BEEF</b>         |               |                |                     |
| Steak               | 120°C / 250°F | 8-10 MIN       | 60°C / 140°F        |
| Tenderloin          | 110°C / 225°F | 2-3 HR         | 60°C / 140°F        |
| Roast               | 110°C / 225°F | 3-4 HR         | 63°C / 145°F        |
| Spare Ribs          | 110°C / 225°F | 3-4 HR         | 79°C / 175°F        |
| Prime Rib           | 120°C / 250°F | 15-20 MIN/LB   | 57°C / 135°F        |
| Brisket             | 110°C / 225°F | 1 HR / LB      | 90-98°C / 195-210°F |
| <b>WILD GAME</b>    |               |                |                     |
| Tenderloin          | 110°C / 225°F | 1-2 HR / LB    | 74°C / 165°F        |
| Roast               | 120°C / 250°F | 1-2 HR / LB    | 74°C / 165°F        |
| <b>SEAFOOD</b>      |               |                |                     |
| Fillet              | 110°C / 225°F | 30-45 MIN      | 63°C / 145°F        |
| Salmon (whole)      | 95°C / 200°F  | 2-3 HR         | 63°C / 145°F        |
| Lobster             | 95°C / 200°F  | 2-3 HR         | 63°C / 145°F        |



Snapshot this chart  
for reference. You  
can thank us later!

## SMOKING AT LOW TEMPERATURES

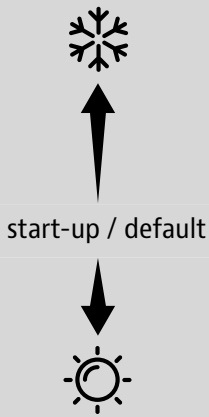
Turning the Controller Knob to the lowest temperature setting (82°C / 180°F ) and using the "P" set value allows the user to directly control the cycle rate of pellets that feed the burn pot. By controlling the "P" set value, the user can infuse more smoke flavor into their foods at a low cooking temperature. It is also useful when cooking at low temperatures when the unit is highly affected by the ambient outdoor weather. Since environmental conditions can affect the internal cooking temperature of the grill, there can be higher peaks and valley's in temperature readings, but learning to use the "P" setting value based on your geographical location is highly advantageous.

**IMPORTANT: Do not push the "P" SET button too hard, as this may cause damage. Only a light push is needed.**

The default P-setting value is P-4. On this setting, such as the start-up cycle, the grill will feed pellets for 18 seconds and pause for 115 seconds. In most instances, you will want to keep the P-setting on the default.

Follow the P-setting chart below:

### AUGER CYCLE RATE (SECONDS)

| "P" SET VALUE | FEEDING ON | PAUSE TIME | OUTDOOR TEMPERATURE                                                                  |
|---------------|------------|------------|--------------------------------------------------------------------------------------|
| P0            | 18         | 55         |  |
| P1            | 18         | 70         |                                                                                      |
| P2            | 18         | 85         |                                                                                      |
| P3            | 18         | 100        |                                                                                      |
| P4            | 18         | 115        |                                                                                      |
| P5            | 18         | 130        |                                                                                      |
| P6            | 18         | 140        |                                                                                      |
| P7            | 18         | 150        |                                                                                      |

Raising the P-setting to P-5, P-6, or P-7 increases the pause time between each feeding of pellets to the burn pot. A higher P-setting is used in warmer or hot environments that want to hot smoke but the ambient outdoor temperature would amplify the cooking temperature inside the grill.

**Note: Monitor your burn pot closely, as raising the P-setting too high or too quickly may cause the fire to die out completely.**

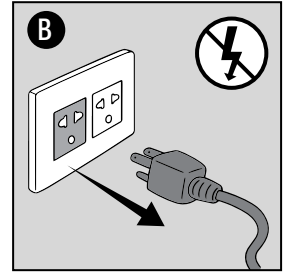
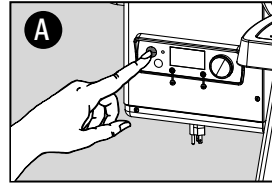
Lowering the P-setting to P-3, P-2, P-1, or P-0 will decrease the pause time between each feeding of pellets to the burn pot. A lower P-setting is used to compensate for cooler temperatures where the ambient outdoor temperature will reduce or weaken the intensity of heat produced inside the grill. Lowering the P-setting can also minimize temperature swings in varying outdoor weather conditions.

## SHUT-DOWN

Follow these steps to safely turn off your grill:

1. Press and hold the Power Button for three seconds to turn the unit off. **(A)**
  - The grill will begin its automatic cool-down cycle. The auger system will stop feeding fuel, the flame will burn out, and the fan will continue to run until the cool-down cycle is complete.
2. Once the shut-down cycle is complete (fan turns off), unplug the power cord. **(B)**

**IMPORTANT! Always power off the appliance and allow the shut-down cycle to run. Unplug the appliance only once the shut-down cycle is complete, and/or before cleaning. Failure to follow this warning can cause damage, serious injury, fire, electric shock, or death.**



## MORE FUNCTIONS

### Switching Temperature Units

1. Press and hold the "P" set button for two seconds, and the temperature unit will change from Celsius (°C) to Fahrenheit (°F).
2. Repeat to switch back to Celsius (°C).

### Meat Probe Tips

The meat probe measures the internal temperature of your meat in the grill, similar to your indoor oven. More meat probes means more readouts!

- Place a meat probe into the thickest portion of your meat.
- When not in use, disconnect from the meat probe connection port and place aside to keep protected and clean.

### Prime for Quick Recovery

Use the Prime Button to activate an extra feed of pellets to the burn pot.

- This can be used to add more fuel to the fire before opening the barrel lid, resulting in a quick heat recovery time.
- Use when low smoking, to increase the intensity of clean smoke flavor. A extra feed of pellets will add a burst of smoky goodness!



### HAVE A QUESTION?

Check out some common FAQs online or Live Chat with Customer Care.



#12001

## GET TOOLS OF THE TRADE

Explore a variety of grilling accessories available from our online store for all cooking levels.



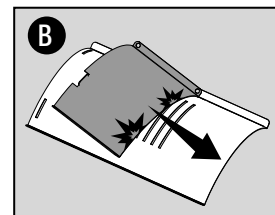
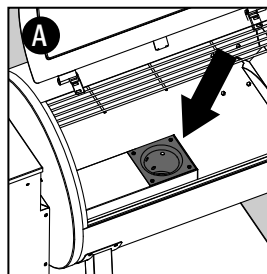
## CARE & MAINTENANCE

Any Pit Boss® unit will give you many years of flavorful service with minimum cleaning. Follow these tips to service your grill:

### Grill Interior

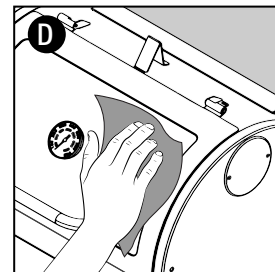
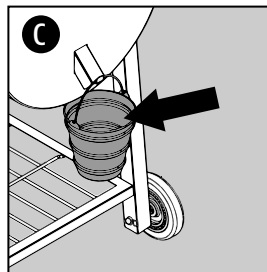
- Clean your burn pot out after every few uses. This will ensure proper ignition and avoid any hard build-up of debris or ash. **(A)**
- Use a grill cleaning brush to remove any food or build-up from the cooking grates. Best practice is to do this while they are still warm from a previous cook.
- Grease fires are caused by too much fallen debris on the cooking components of the grill. Use the flame broiler slide plate to scrape off the main plate, and vice-versa **(B)**. Remove the debris from inside your barrel with a wet/dry vacuum. For an extra deep clean, use Pit Boss® Cleaner & Degreaser for the grill interior and exterior.

**IMPORTANT: Due to high heat, do not cover the flame broiler components with aluminum foil.**



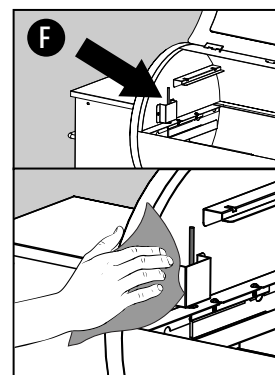
### Grill Exterior

- Check your grease bucket often, and clean out as necessary. Keep in mind the type of cooking you do. **(C)**
- Wipe your grill down after each use **(D)**. Use warm soapy water to cut the grease. Do not use oven cleaner, abrasive cleansers, or abrasive cleaning pads on the outside grill surfaces. All painted surfaces are not covered under warranty, but are rather part of general maintenance and upkeep. For paint scratches, wearing, or flaking of the finish, all painted surfaces can be touched up using a high heat BBQ paint.
- A grill cover is your best protection against weather and outside pollutants. When not in use or for longterm storage, keep the unit under a cover in a garage or shed.



### Probes

- Wipe your meat probe after each use. A meat probe not in use should be rolled up in a large, loose coil. Kinks or folds in the probe wires may cause damage. Do not place in the dishwasher or submerge in water. Water damage to the internal wires will cause a meat probe to short-out, causing false readings. **(E)**
- Check and clean off any grease or debris from the grill probe, found inside the main grill body, on the left-side wall. If the control board readout is far different from the grill thermometer reading, a dirty grill probe is often the issue. **(F)**
- If a probe is damaged, it should be replaced.

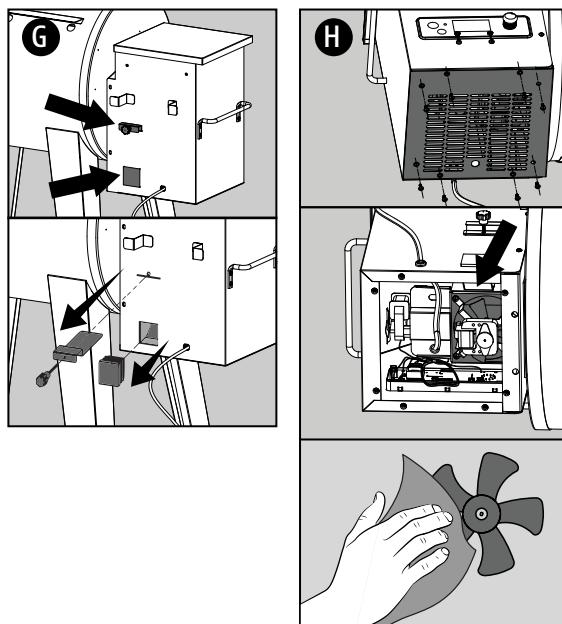


## Hopper Assembly

- The hopper includes a clean-out feature to allow for ease of cleaning and change out of pellet fuel flavors. To empty, locate the plate and the cover of the drop chute on the back side of the hopper. Place a clean, empty pail under the drop chute cover, then remove the cover piece. Unscrew the plate, slide outwards, and pellets will empty. **(G)**

**NOTE: Use a long handled brush or wet/dry vacuum to remove excess pellets, sawdust, and debris for a complete clean-out through the hopper screen.**

- Running all pellets out of your auger system is recommended if your grill will be unused for an extended period of time. This can be done by simply running your grill, on an empty hopper, until all pellets have emptied from the auger tube.
- Check and clean off any debris from the fan air intake vent, found on the bottom of the hopper. Once the access panel has been removed, carefully wipe off any grease build-up directly on the fan blades. This ensures airflow is clean and sufficient to the feed system. **(H)**



## GRILL CARE CHEAT SHEET

| ITEM                       | CLEANING FREQUENCY       | CLEANING METHOD                                       |
|----------------------------|--------------------------|-------------------------------------------------------|
| Bottom of Main Grill       | Every 5-6 Grill Sessions | Scoop Out, Vacuum Out Excess Debris                   |
| Burn Pot                   | Every 2-3 Grill Sessions | Scoop Out, Vacuum Out Excess Debris                   |
| Cooking Grates             | After Each Grill Session | Burn Off Excess, Brass Wire Brush                     |
| Flame Broiler              | Every 5-6 Grill Sessions | Scrape Main Plate with Slider, Do Not Wash Clean      |
| Grease Bucket              | After Each Grill Session | Cloth & Soapy Water                                   |
| Auger Feed System          | When Pellet Bag is Empty | Allow Auger to Push Out Sawdust, Leaving Hopper Empty |
| Hopper Electric Components | Once A Year              | Dust Out Interior, Wipe Fan Blades with Soapy Water   |
| Air Intake Vent            | Every 5-6 Grill Sessions | Dust, Cloth & Soapy Water                             |
| Grill Probe                | Every 2-3 Grill Sessions | Cloth & Soapy Water                                   |



Snapshot this chart for reference.

## TROUBLESHOOTING

Proper cleaning, maintenance, and the use of clean, dry, quality fuel will prevent common operational problems. When your Pit Boss® grill is operating poorly, or on a less frequent basis, the following troubleshooting tips may be helpful.

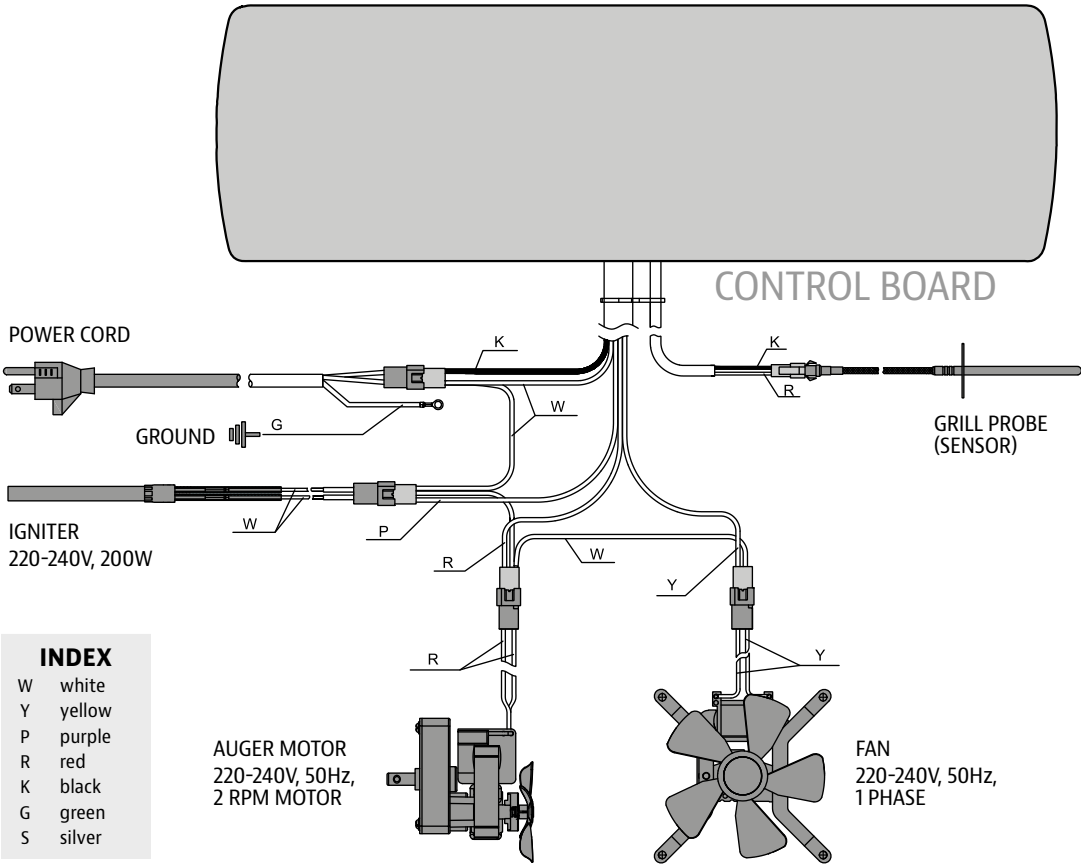
**WARNING: Always disconnect the electrical cord prior to opening the grill for any inspection, maintenance, cleaning, or service work. Ensure the grill is completely cooled to avoid injury.**

| PROBLEM                                                                  | CAUSE                                                                | SOLUTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|--------------------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No Power Lights On The Control Board                                     | Not connected to power source                                        | Ensure unit is plugged into a working power source. Ensure a minimum 10 amp service. Ensure all wire connections are firmly connected and dry.                                                                                                                                                                                                                                                                                                                           |
|                                                                          | Fuse blown on the control board                                      | Remove the access panel. Press in plastic tabs holding the control board in place and carefully pull controller inside the hopper to release control board. Check the fuse for a broken wire or if the wire has turned black. If yes, fuse needs to be manually replaced.                                                                                                                                                                                                |
|                                                                          | Faulty control board                                                 | Control Board needs to be replaced. Contact Customer Care for a replacement part.                                                                                                                                                                                                                                                                                                                                                                                        |
| Fire in burn pot will not light                                          | Auger not primed                                                     | Before the unit is used for the first time or anytime the hopper is completely emptied out, the auger must be primed to allow pellets to fill the auger tube. If not primed, the igniter will timeout before the pellets reach the burn pot. Follow Auger Priming Procedure.                                                                                                                                                                                             |
| Grill will not achieve or maintain stable temperature                    | Insufficient air flow through burn pot                               | Check burn pot for ash build-up or obstructions. Follow Care and Maintenance instructions for ash build-up. Check fan. Ensure it is working properly and air intake is not blocked. Follow Care and Maintenance instructions if dirty. Check auger motor to confirm operation, and ensure there is no blockage in the auger tube. Once all the above steps have been done, start the grill and wait for 10 minutes. Check that the flame produced is bright and vibrant. |
|                                                                          | Lack of fuel, poor fuel quality, obstruction in feed system          | Check hopper to check that fuel level is sufficient, and replenish if low. Should the quality of hardwood pellets be poor, or the length of the pellets too long, this may cause an obstruction in the feed system. Remove pellets and follow Care and Maintenance instructions.                                                                                                                                                                                         |
|                                                                          | Grill probe (sensor)                                                 | Check status of Grill Probe (Sensor). Follow Care and Maintenance instructions if dirty. Contact Customer Care for a replacement part if damaged.                                                                                                                                                                                                                                                                                                                        |
| The grill temperature at low temp is still too hot                       | "P" Setting is too low                                               | Push the "P" SET button and increase the "P" setting.                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Actual temperature will not adjust                                       | Grill Probe dirty                                                    | Check status of Grill Probe. Follow Care and Maintenance instructions if dirty.                                                                                                                                                                                                                                                                                                                                                                                          |
| Grill produces excess or discolored smoke, food is discolored from smoke | Grease build-up                                                      | Follow Care and Maintenance instructions.                                                                                                                                                                                                                                                                                                                                                                                                                                |
|                                                                          | Hardwood pellet quality                                              | Remove moist hardwood pellets from hopper. Follow Care and Maintenance instructions to clean out. Replace with dry hardwood pellets.                                                                                                                                                                                                                                                                                                                                     |
|                                                                          | Burn pot is blocked                                                  | Clear burn pot for moist hardwood pellets. Follow Auger Priming Procedure.                                                                                                                                                                                                                                                                                                                                                                                               |
|                                                                          | Insufficient air intake for fan                                      | Check fan. Ensure it is clean, working properly, and air intake is not blocked. Follow Care and Maintenance instructions if dirty.                                                                                                                                                                                                                                                                                                                                       |
| Frequent flare-ups                                                       | Cooking temperature                                                  | Attempt cooking at a lower temperature. Grease does have a flash point. Keep the temperature under 176°C / 350°F when cooking highly greasy food.                                                                                                                                                                                                                                                                                                                        |
|                                                                          | Grease build-up on cooking components                                | Follow Care and Maintenance instructions.                                                                                                                                                                                                                                                                                                                                                                                                                                |
| "ErH" Error Code                                                         | The unit has overheated, possibly due to grease fire or excess fuel. | Press and hold the Power Button for three seconds to turn the unit off, and allow grill to cool. Follow Care and Maintenance instructions. After maintenance, remove pellets, and confirm positioning of all component parts. Once cooled, press the Power Button to turn the unit on, then select desired temperature. If error code still displayed, contact Customer Care.                                                                                            |

|                    |                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------------|----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| "ErP" Error Code   | Grill probe wire not making connection.                  | Remove the access panel and check for any damage to the Grill Probe wires. Disconnect and reconnect the Grill Probe connectors to the Control Board.                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|                    | Grill Probe is broken                                    | Grill Probe need to be replaced. Contact Customer Care for a replacement.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| "ErL" Error Code   | Grill fails to perform start-up cycle.                   | Check proper positioning of cooking components. Check hopper for sufficient fuel or if there is an obstruction in the feed system. Remove pellets and follow Care and Maintenance instructions. Check Grill Probe (Sensor) to confirm if actual temperature is correct and accurate. Follow Care and Maintenance instructions if dirty. Check igniter positioning and that it is heating up properly. In extreme cold, the grill may require a second start. Turn grill off, wait, then turn on again. Check fan. Ensure it is working properly. Follow Care and Maintenance instructions if dirty. |
|                    | Grill will not stay lit.                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| "NoP" Error Code   | Bad connection at connection port                        | Disconnect the meat probe from the connection port on the Control Board, and reconnect. Ensure the meat probe adapter is firmly connected. Check for signs of damage to the adapter end. If still failed, call Customer Care for replacement part.                                                                                                                                                                                                                                                                                                                                                  |
|                    | Meat probe is damaged                                    | Check for signs of damage to the wires of the meat probe. If damaged, call Customer Care for replacement part.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|                    | Faulty control board                                     | Control Board needs to be replaced. Contact Customer Care for a replacement part.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Auger Error Icon   | Auger motor is jammed, not making connection             | Remove cooking components from the main barrel. Turn the unit on and inspect the auger feed system. Visually confirm that the auger is dropping pellets into the burn pot. Disconnect and reconnect the Auger Motor connector to the Control Board. If not operating properly, call Customer Care for assistance or a replacement part.                                                                                                                                                                                                                                                             |
| Igniter Error Icon | Igniter is not working properly, not making a connection | Remove cooking components from the main barrel. Turn the unit on and inspect the igniter. Visually confirm that the igniter is working by placing your hand above the burn pot and feeling for heat. Visually confirm that the igniter is aligned with the hole in the burn pot, and open to light the pellets. Disconnect and reconnect the Igniter connector to the Control Board. If not operating properly, call Customer Care for assistance or a replacement part.                                                                                                                            |
|                    | Igniter failure                                          | Igniter needs to be replaced. Contact Customer Care for replacement part.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Fan Error Icon     | Fan is not working properly, not making a connection     | Check fan. Ensure it is working properly and air intake is not blocked. Remove access panel (see Electric Wire Diagram for diagram), and check for any damage to the fan wires. Disconnect and reconnect the Fan connector to the Control Board. Follow Care and Maintenance instructions if fan blades are dirty.                                                                                                                                                                                                                                                                                  |
| Pellet Error Icon  | Lack Of Fuel, Poor Fuel Quality                          | Check hopper to check that fuel level is sufficient and replenish if low. Should the quality of Hardwood pellets be poor, or the length of the pellets too long, this may cause an obstruction in the feed system. Remove pellets and follow Care and Maintenance instructions.                                                                                                                                                                                                                                                                                                                     |

| WIRE DIAGRAM      |                          |
|-------------------|--------------------------|
| POWER SUPPLY      | AC 220-240V, 50Hz        |
| RATED POWER       | 250W                     |
| FUEL INPUT RATING | 1.12 KG/H /<br>2.48 LB/H |

NOTE: Electrical components, passed by product safety testing and certification services, comply with a testing tolerance of ± 5-10 percent.



### NEED HELP?

Live chat with Customer Care for technical and service related queries.



#120201



## REPLACEMENT PARTS

Contact your local retailer or visit us online for a complete catalog of parts.

# WARRANTY

## TERMS & CONDITIONS

Pit Boss® Grills ("Pit Boss®"), manufactured by Dansons, carries a 5 year warranty against defects and workmanship on all parts and a 5 year warranty on electrical components of this product. Dansons warrants all parts to be free of defects in material and workmanship, under normal use and conditions, for the length of use and ownership by the original purchaser.

**There is no other or additional warranty applicable to this product.**

**This warranty does not apply:**

- if unable to provide proof of the purchase or after the warranty has expired.
- to damages or defects from wear and tear, such as scratches, dents, dings, chips, or minor cosmetic cracks. These aesthetic changes of the product do not affect its performance.
- if your product has not been installed, operated, cleaned, and maintained in strict accordance with the accompanied product manual. The warranty does not cover damage or breakage due to misuse, improper handling, or custom modifications.
- to rust or oxidization, unless there is loss of structural integrity on the grill component. Even by utilizing materials that resist rust, the protective coatings can be compromised by various substances and conditions beyond control of the manufacturer. High temperatures, excessive humidity, chlorine, industrial fumes, fertilizers, lawn pesticides, and salt are some of the substances that can affect metal coatings.
- to damages or defects occurring during commercial use, rental use, or any use for which the product is not intended.
- to damages or defects exceeding the cost of the product.
- to damages or defects caused by service or repair of the product by an unauthorized dealer of Pit Boss®.

During the term of the warranty, Dansons obliges to furnishing a replacement for defective and/or failed components and will not charge for repair or replacement for parts returned, freight prepaid, should the part(s) be defective upon examination.

Dansons does not accept responsibility, legal or otherwise, for the incidental or consequential damage to the property or persons resulting from the use of this product, during or after the warranty period. All warranties by manufacturer are set forth herein and no claim shall be made against manufacturer on any warranty or representation. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations of implied warranties, so the limitations or exclusions set forth in this limited warranty may not apply to you. This limited warranty gives you specific legal rights and you may have other rights, which vary from state to state.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure. The warranty covers domestic use only and does not apply to commercial applications.

## REGISTER YOUR GRILL

**Register your product in less than a minute and gain quick and easy access to an impressive collection of cooking knowledge.**

Your registration (proof of purchase) will ensure you receive the best warranty service with your product. In the unlikely event there are safety concerns, it is our fast-track way of notifying you.

**MODEL PB500NX**

SERIAL NUMBER

DATE OF PURCHASE

PURCHASED FROM  
(AUTHORIZED DEALER)



## CUSTOMER CARE

Genesis International Corporation Pty Ltd. is the supplier of Pit Boss® Grills in Australia and New Zealand. If you have any questions or concerns about your product, their helpful team are eager to assist you. Please have your registration information ready before contacting for repair or replacement parts.



PHONE



LIVE CHAT



APP



